



Position: Waiter/Waitress

Location: PrideInn Plaza Hotel and Convention Center

Job Purpose: To enhance and uphold Pridennaire values and employee Voice of honour. Provide professional, efficient & effective F&B service to all guests at all times

Company Description

PrideInn Hotels Resorts & Camps, one of Kenya's fastest-growing indigenously owned hospitality brand founded 10 years ago, with footprints in 5 counties operating 7 hotels and a camp is urgently seeking a suitable candidate to fill in the position of Waiter/Waitress

Responsibilities

Main duties and responsibilities:

- Do the set up of the restaurant before and after service as per set brand standards.
- Responsible for service of food and beverages as per set brand standards.
- Take orders correctly and ensure efficient service.
- Present and ensure settlement of bills.
- Promote beverage sales.
- Ensure proper storage and care of operating equipments
- Ensure proper sequence of courses or change in accompaniment is clearly written to assist kitchen in preparation.
- Ensure prompt service and table clearance.
- Ensure a comprehensive handover is done to any in-coming shift.
- Ensure any complaint is relayed to the supervisor or the F&B manager.
- Ensure the general cleaning of the restaurant and particularly your station is adhered to at all times.
- Report any malfunction of operating equipment to the supervisor.
- Clean and refill cruet and condiment sets.
- Stock sideboards on stations adequately.
- Prepare tea and coffee to laid-down standards.
- Any other duties as delegated by your supervisor.

Requirements and skills

- Diploma in hospitality course
- Previous work experience as a Waiter/Waitress
- Understanding of restaurant etiquette
- Familiarity with health and safety regulations

- Demonstrable customer-service skills
- Excellent communication skills
- Strong organizational skills with the ability to monitor the entire dining and bar area
- Availability to work in shifts as needed
- Good physical condition to walk and stand during an entire shift

How to Apply

Send your Cover Letter and updated CV to recruitment@prideinnplaza.com clearly indicating the job title, by 31st August, 2022.